

# TOTS 2024 TERMS & CONDITIONS

By submitting an enrolment and participating at U Can Dance, you are agreeing to the following Terms and Conditions.

## 1. STUDENT CARE POLICY

Friendly, encouraging & caring behaviours only tolerated at U Can Dance.

## 2.INFORMATION PACK

By submitting an enrolment and participating at U Can Dance, you are to have viewed the 2024 Information Pack.

## 3. PAYMENT POLICY

It is agreed that all fees and costs incurred at U Can Dance must be paid in full by the due dates outlined in the 2024 Information Pack & your Invoice. Upon enrolment you are agreeing to a minimum of one term and must pay for those classes, even if the student is absent.

## 4. OUTSTANDING ACCOUNTS

Overdue accounts exceeding 14 days will have a late payment administration fee applied. Overdue accounts exceeding 28 days, will be forwarded to our Credit Management Company. If the account is referred for collection, additional collection charges will be levied against your debt.

#### 5. DUE DATES FOR FEES

A non refundable Registration fee of \$35 per student is required to be paid upon enrolment. Positions are confirmed when full payment of Term fees are received. All Term fees are due prior to the commencement of each Term, on the due dates outlined.

TERM 1 FEES	Due 1st February 2024
TERM 2 FEES	Due 1st April 2024
TERM 3 FEES	Due 1st June 2024
CONCERT FEES	Due 1st August 2024
TERM 4 FEES	Due 1st October 2024

## **6. CONCERT PAYMENT POLICY**

There are no refunds, transfers or credits for change of mind or decisions and events that lead to students not participating in concert. Concert fees that are not paid in full by the due date, will result in participation in concert ceased and costumes not sourced or provided. In the event that a concert is postponed, due to circumstances such as Covid 19 the event will be rescheduled and concert fees will be transferred to the new event date.

## 7. CANCELLED CLASSES

In the event that U Can Dance needs to cancel a class for any unforeseen circumstances, if a make up class can not be offered by UCANDANCE, a credit for that class will be applied to your account.

#### 8. REFUND POLICY

There are no refunds, transfers or credits, including change of mind, family vacations, commitments, illness/Injury.

#### 9. NON ATTENDANCE

There are no refunds, credits or make up classes for students who miss classes. If a student is unwell enough to dance, they are welcome to attend the class to observe.

## 10. COVID 19

In the event that classes/events cannot run due to Government Directives or Public Health orders, if a make up class is not provided by UCANDANCE, a credit will be applied to your account. Refunds & credits will not be provided.

## 11. CONCERT PARTICIPATION POLICY

Students will be required to attend the Theatre rehearsal in order to participate.

## 12. 2024 CONCERT DATES

Saturday 30th November

#### **PHOTO DAYS**

Sunday 17th November

## 13. UNIFORM REQUIREMENTS

Students are required to present to all classes dressed neatly in the required U Can Dance class attire.

## 14. ATTENDANCE POLICY

Where a student has been absent for lengthy periods without correspondence, their position will be passed onto a student on the wait list.

#### 15. CANCELLATION OF ENROLMENT POLICY

If a student decides to discontinue classes at U Can Dance, administration must be notified via email. Please notify us prior to the following new Term. If cancelling anytime after a term has commenced, fees for that entire term must still be paid in full. Not attending, or not finishing the full term does not equate to a refund, transfer or credit.

#### 16. TEAM APP

All enrolled families must download and become a member on our U Can Dance Team App. News, documents and important information will be posted to the Team App and parents are responsible to be checking this regularly.

## 17. SUPERVISION OF STUDENTS POLICY

Supervision out of class times is the responsibility of parents.

## 18. PHOTOGRAPHY & VIDEOGRAPHY

You consent to photographs and video footage being taken of your child performing in classes, at concerts and events. This footage is to be used by U Can Dance, for social media, concert DVD's and promotional material only.

# 19. PUBLIC HOLIDAYS

There are no classes on public holidays, unless otherwise notified.

## 20. INCIDENTS/GRIEVANCES

Any or all grievances, Incidents or complaints are to be directed to the principal of UCANDANCE via email. UCANDANCE is committed in ensuring your personal information is treated with the appropriate degree of privacy.

## 21. PHYSICAL CONTACT

Physical contact, through technical placement and spotting is required in the study of dance. I/we realise, acknowledge and agree this is necessary to aid in the use of teaching dance.

## 22. VARIATION OF TERMS AND CONDITIONS

At the discretion of UCANDANCE, Terms and Conditions, can change at any time.

## 23. LIABILITY DISCLAIMER

I/we realise that despite precautions being taken, participation in any classes, events or activities conducted by U Can Dance at various premises, carries a risk of accidental personal injury. In the event of such injury requiring emergency or medical treatment, you authorise U Can Dance, its teachers, employees, contractors, volunteers and agents, to take whatever action it deems necessary and reasonable in the circumstances. You agree to release and hold harmless U Can Dance, including its teachers, employees, contractors, staff and agents against any and all claims now and in the future, including cause of action, harm, illness, personal injury, loss or damage to property.